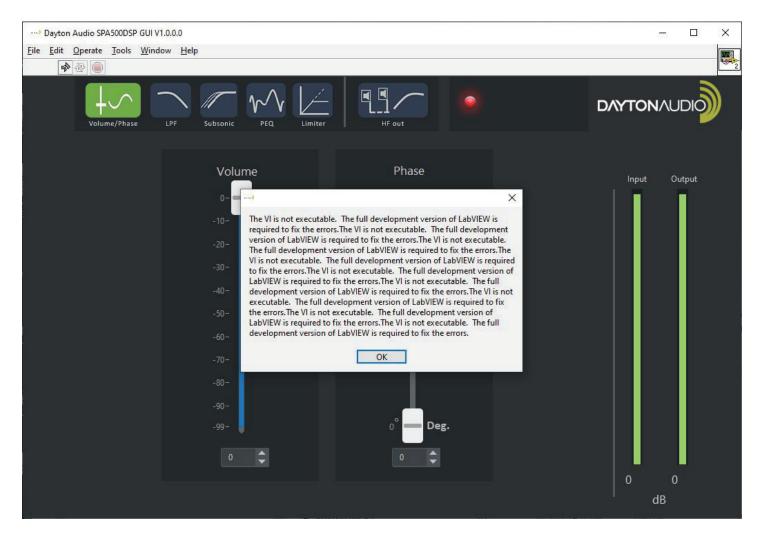


## **SPAAMPLIFIER GUI**Troubleshooting Guide

Some Dayton Audio customers will encounter the following error when opening the SPA Amplifier GUI. This error usually pops up when your computer is missing something called ".Net Framework 3.5." It's like a tool the GUI needs to work properly. Let's go step by step to fix this.



## Check if .Net Framework 3.5 is already installed and activated

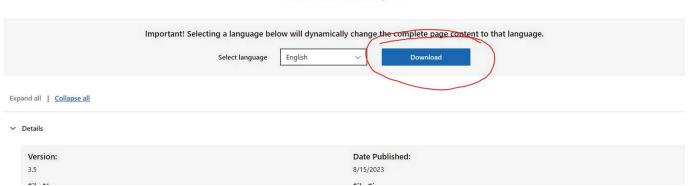
- 1. Press the Windows key + R together. A little box will pop up.
- 2. In that box, type control and then hit Enter. This will open the Control Panel.
- 3. Look for Programs and click on Programs and Features.
- 4. On the left side, you'll see Turn Windows features on or off. Click on that.
- 5. Now, look for .Net Framework 3.5. If you see a black box next to it, that's great! But if it's not black, click on the box to make it black.
- 6. Click okay at the bottom of the window to apply the changes

Try opening the SPA GUI again. If it works, awesome! If not, or the .NET 3.5 option is missing, don't worry. We have more steps.

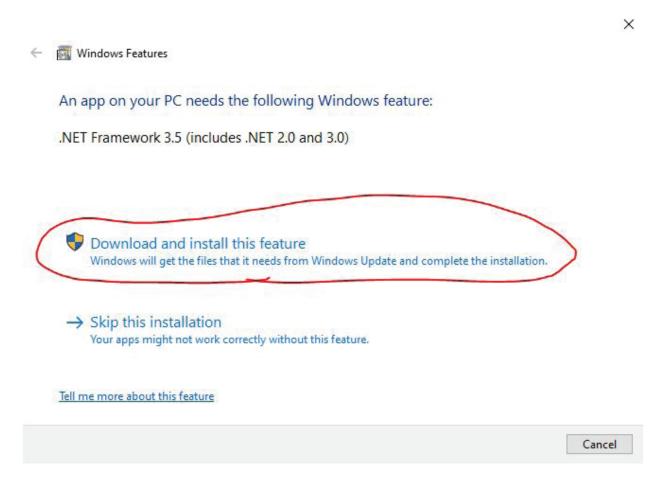
- 1. Go to <u>This Link</u>. (<a href="https://www.microsoft.com/en-US/download/details.aspx?id=21">https://www.microsoft.com/en-US/download/details.aspx?id=21</a>) It will take you to Microsoft's download page for .Net Framework 3.5.
- 2. On that page, you'll see a download button. It's circled in the following screenshot. Click on it.

## .NET Framework 3.5

Microsoft .NET Framework 3.5 contains many new features building incrementally upon .NET Framework 2.0 and 3.0, and includes .NET Framework 2.0 service pack 1 and .NET Framework 3.0 service pack 1.



3. Once the file is done downloading, open the file and select the circled option to begin installation



That's it! Once you've done these steps, your Dayton Audio GUI should open with no errors.

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